To: Tax Software Developers
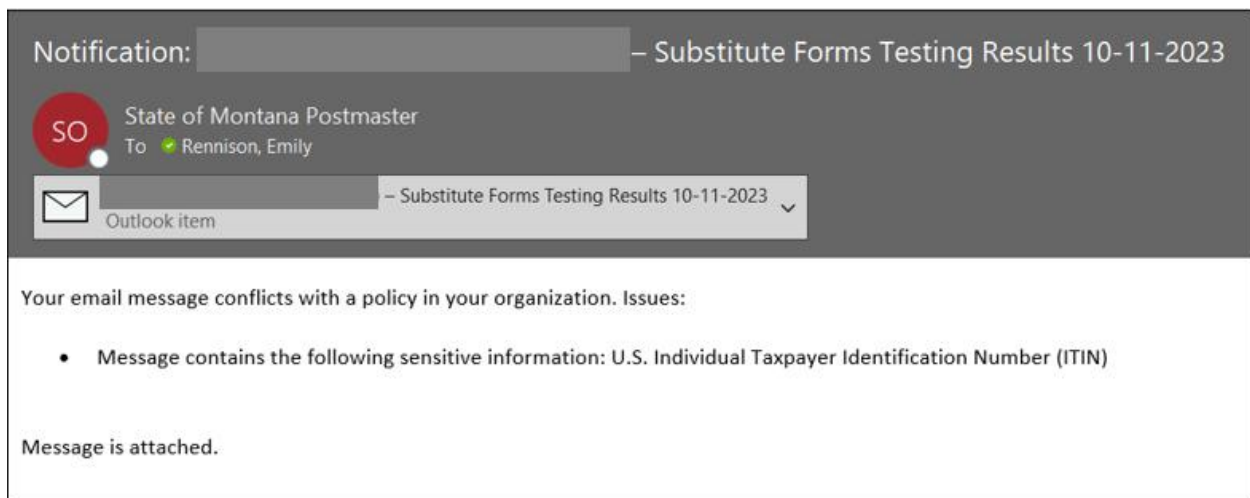**Concerning**: 2023 Montana File Transfer Process

Due to complications arising from our PII protection policies, Information Governance will now be utilizing our state File Transfer Service to send any communications that are flagged for policy violations.

This process will assist in delivering your test results to you in a timely manner. If you receive similar messages when attempting to submit your Letters of Intent, test documents, or any other communication please use the state File Transfer Service to send these directly to dore-services@mt.gov.

This is not a requirement, however, it is the only solution that our department can utilize at this time.

Although, we have sent encrypted emails to try to alleviate this issue, department personnel cannot view or retrieve any encrypted or password protected emails, this includes responses to our own encrypted emails. We also cannot retrieve anything sent to us through any file share other than the state File Transfer Service.

We apologize for any confusion or inconvenience that this may cause. Please see the posted instructions for creating a File Transfer Service login and the instructions for sending your submissions to dore-services@mt.gov.

Notification: _____ – Substitute Forms Testing Results 10-11-2023

State of Montana Postmaster
To ● Rennison, Emily

_____ – Substitute Forms Testing Results 10-11-2023
Outlook item

Your email message conflicts with a policy in your organization. Issues:

- Message contains the following sensitive information: U.S. Individual Taxpayer Identification Number (ITIN)

Message is attached.

Thank you,

Information Governance Unit
dore-services@mt.gov